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SUBJECT: Medicare Secondary Payer Rights and Responsibilities Letter for:

Beneficiary Name: Medicare Number:

Case Identification Number: Insurer Claim Number: Insurer Policy Number:

Date of Incident:

Dear [Addressee Name]

You are receiving this letter because we were notified that you filed a liability insurance (including self-insurance), no-fault insurance, or workers' compensation claim. This is confirmation that a Medicare Secondary Payer (MSP) recovery case has been established in our system.

If we know that you have a lawyer or other person representing you, we have sent him or her a courtesy copy of this letter and you will see him or her listed as a "cc" at the end of this letter.

#### This letter gives you information on the following:

- 1. What happens when you have Medicare and file an insurance or workers' compensation claim;
- 2. What information we need from you;
- 3. What information you can expect from us and when;
- 4. How and when you are able to elect a simple, fixed percentage option for repayment; and,
- 5. How to contact us.

## What Happens When You Have Medicare and You file a Liability Insurance (including Self- Insurance), No-Fault Insurance, or Workers' Compensation Claim

Applicable Medicare law says that liability insurance (including self-insurance), no-fault insurance, and workers' compensation must pay for medical items and services before Medicare pays. This law can be found at 42 U.S.C. Section 1395y(b)(2)(A) and (B).

However, Medicare makes "conditional payments" while your insurance or workers' compensation claim is being processed to make sure you get the medical services you need when you need them. If you get a(n) insurance or workers' compensation settlement, judgment, award, or other payment, Medicare is entitled to be repaid for the items and services it paid for conditionally.

If you receive a settlement, judgment, award, or other payment related to this claim and Medicare determines that it has made conditional payments that must be repaid, you will get a demand letter. The demand letter explains how Medicare calculated the amount it needs to be repaid and it also explains your appeal and waiver rights. If you decide to appeal or request a waiver of recovery, Medicare will not take any collection action while your appeal or waiver of recovery request is being processed.

#### **What Information We Need From You**

• Do you have a lawyer or other person representing you?

Medicare works to protect your privacy. We are not allowed to communicate with anyone other than you about your MSP case unless you tell us to do so. If you have a lawyer or other person representing you, please see the enclosed brochure. It explains what type of information we need from you in order to work directly with your lawyer or representative.

• Is the information we have on your claim correct?

If the information at the top of this letter is incorrect or if you filed a no-fault insurance or workers' compensation claim and do not see the insurer/carrier listed as a "cc" at the end of this letter, please contact the Coordination of Benefits Contractor (COBC) immediately at 1-800-999-1118.

Has your insurance or workers' compensation claim already been resolved?

If you already got a settlement, judgment, award, or other payment, we need the following information:

- o The date and total amount of your settlement, judgment, award, or other payment.
- A list of the attorney fees and other costs that you had to pay in order to get your settlement, judgment, award, or other payment.

If your insurance or workers' compensation claim was dismissed or otherwise closed, we need documentation of that so that we are able to close your MSP case.

### What Information Can You Expect From Us and When

### • Medicare's Conditional Payment Amount

Our system will automatically send you a Conditional Payment Letter within 65 days of the date on this letter. It includes a Payment Summary Form, which lists medical items and services Medicare has paid for that we believe are related to your claim. Keep in mind that this list is not final or complete until your insurance or workers' compensation claim is resolved.

If you would like the most up-to-date claims information, please visit <a href="www.MyMedicare.gov">www.MyMedicare.gov</a>. Once your letter is issued, you will be able to access conditional payment amount information through the MyMSP tab, as well as current claims information using the MyMedicare.gov "blue button."

# How to Elect a Simple, Fixed Percentage Option For Repayment If You Have Experienced a Physical Trauma-Based Injury

If you experienced a physical trauma-based injury and you get a liability insurance settlement, judgment, award, or other payment of \$5,000 or less, Medicare offers the option to pay 25% of your gross settlement, judgment, award, or other payment, instead of the amount that Medicare would otherwise calculate.

If you wish to choose this option, you must formally elect it at the same time that you send us information on your settlement, judgment, award, or other payment. Please visit the Beneficiary or Attorney Toolkit sections of the MSPRC website (www.MSPRC.info) for all of the additional details. You will find model language that can be used to elect this option, as well as a special mailing address to ensure efficient processing.

#### **How You Can Contact Us**

Please mail any documents to: [MSPRC Address] or fax documents to: [MSPRC Fax]

For more information, please visit www. MSPRC.info or call 1-866-677-7220 (TTY/TDD for the hearing or speech impaired: 1-866-677-7294).

Sincerely, MSP Recovery Contractor

**Enclosure:** 

Medicare Secondary Payer Recovery Contractor Brochure

CC: